

**Schedules Annexed to Cabinet Resolution No. (58) of 2026  
Regarding Administrative Penalties for Acts Committed in Violation of the  
Provisions of Federal Decree by Law No. (31) of 2020 Regarding Al Etihad  
Water and Electricity Company  
Schedule No. (1)  
Permit Violations and Non-Compliance**

No.	Description of Violation	Fine (AED)
1.	Carrying out works in the vicinity of the Public Network without obtaining a Permit or in violation of the conditions of the Permit.	(10,000)
2.	Failure of the Permit Holder to designate a competent Person to supervise the works being carried out at the worksite, or the absence of such Person from the site throughout the duration of the works.	(5,000)
3.	Commencement by the Permit Holder of land levelling or work at the site before notifying the Company of the work schedule and before the lapse of twenty-four (24) hours from such notification.	(5,000)
4.	Failure of the Permit Holder to take all necessary means and measures to protect and safeguard the Public Network in accordance with the standards approved by the Company in this regard.	(5,000)
5.	The Permit Holder undertaking their works at the worksite in a manner contrary to the plans and timetable approved by the Company.	(5,000)
6.	Failure to immediately notify the Company where the Permit Holder's works intersect with the Public Network or where damage is caused thereto.	(5,000)
7.	Failure to provide a cable detector at the worksite.	(5,000)
8.	Commencing work at the site before carrying out the trial excavation inspections specified by the Company.	(5,000)
9.	Failure to install temporary signboards at the worksite indicating the routes of cables and water lines.	(5,000)

10.	Refusal to comply with a work stoppage order issued by the Company or any of its competent employees.	(10,000)
11.	Unauthorized excavation or encroachment on the routes of 11/33 kV underground cables without causing damage thereto, provided that the violator is instructed to obtain a work Permit.	(5,000)
12.	Excavation along the route of any high-voltage cable rated at 132/220/400 kV without obtaining prior authorization from the Company.	(10,000)
13.	Obstructing access to transformer room entrances in a manner that prevents the Company's personnel from gaining access thereto. The violator shall be notified to remove the obstruction within one working day, failing which the fine shall be imposed.	(2,000)
14.	Placing interlock paving, asphalt, construction debris, backfill materials, stockpiles, or the like over water lines, water chambers, or water control valves.	(10,000)
15.	Obstructing the work of Company's employees or Persons authorized thereby to conduct inspections.	(10,000)

## Schedule No. (2)

### Encroachment upon the Public Network and Misuse of Company's Services

No.	Description of Violation	Fine (AED)
1.	Breach by the Customer of the conditions governing the connection of electricity and water as prescribed by the Company, changing the nature of the establishment's activity or use from one consumption category to another without notifying the Company, submitting inaccurate connection-related information, or committing any act not otherwise provided for under the categories of violations set out hereinafter.	(5,000)
2.	Any person connecting electricity or water from the Company's Public Network or its branches to its establishment without passing through a meter licensed by the Company and without obtaining prior authorization therefrom.	(10,000)
3.	Addition by the Customer of an unlawful load for their own benefit through the meter without complying with the procedures approved by the Company or without obtaining prior authorization therefrom.	(10,000)
4.	Supply by the Customer of electricity or water to a third party through the meter allocated thereto by the Company, or supply to a third party with the service under a consumption category higher than that allocated to the Customer.	(5,000)
5.	Disconnecting electricity from smart meters with the intent of affecting their readings.	(10,000)
6.	The Customer tampers with the meter or connections in a manner that results in altering the correct meter reading.	(10,000)
7.	Restoration by the Customer of a service that has been disconnected by the Company for any reason, without authorization from the Company, whether personally or through a third party.	(5,000)

8.	Deactivating the power factor correction equipment (capacitors) by the Customer.	(10,000)
9.	A Customer benefiting from a subsidized or reduced tariff (whether for residential, agricultural, or any other category) engaging in any commercial activity or any unauthorized activity, including the operation of data centers, cryptocurrency mining, or similar activities.	(100,000)

### Schedule No. (3)

#### Damage to the Public Network and Its Appurtenances

No.	Description of Violation	Fine (AED)
<b>Water Network</b>		
1.	Damaging secondary water connections (up to 100 mm).	(5,000)
2.	Damaging main water network pipelines (exceeding 100 mm and up to 500 mm).	(50,000)
3.	Damaging main water network pipelines (exceeding 500 mm and up to 1,000 mm).	(100,000)
4.	Damaging main water network pipelines exceeding 1,000 mm.	(250,000)
5.	Damaging valve chambers, air valves, washout valves, or any other type of network chamber.	(25,000)
6.	Cutting fibre-optic cables associated with water lines.	(25,000)
7.	Removing water line markers (Marker Posts), warning tiles, or warning tapes.	(5,000)
8.	Contaminating groundwater sources of the Company's wells or constructing septic tanks above water lines, connections, or their appurtenances.	(50,000)
<b>Electricity Network</b>		
9.	Damaging electrical power cables, towers, or poles of low-voltage overhead electricity lines.	(10,000)
10.	Damaging electrical power cables, towers, or poles of medium- and high-voltage overhead electricity lines.	(50,000)
11.	Damaging electricity distribution components and consumer service facilities (such as distribution boxes and meter boxes).	(5,000)
12.	Damaging protective installations and warning markers associated with underground cables.	(5,000)
13.	Damaging communication and control appurtenances without causing a cable outage.	(50,000)

14.	Damaging conductors of overhead lines.	(5,000)
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