

**Schedule Annexed to Cabinet Resolution No. (200) of 2025 Regarding the
Schedule of Administrative Violations and Penalties for Acts Committed in
Violation of the Provisions of Federal Decree by Law No. (14) of 2023
Regarding the Modern Technology-Based Trade**

No.	Statement of Violation	Legal Reference	First Commission of the Violation	Second Commission of the Violation	Third Commission of the Violation	Fourth Commission of the Violation
1	Failure to provide a secure technical environment to verify the validity of the Digital Identity; or failure to verify the digital capacity and identity of the contracting parties; or failure to verify the offer and acceptance required for the validity of the contract.	Article (5) Clause (3); Article (13) Clause (2) paragraphs (a) and (b).	A fine of not less than AED 2,000 (Two Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams).	A fine of not less than AED 20,000 (Twenty Thousand Dirhams) and not more than AED 40,000 (Forty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 40,000 (Forty Thousand Dirhams) and not more than AED 100,000 (One Hundred Thousand Dirhams), and permanent closure of the establishment.
2	Failure to specify the terms, conditions, or details of the multiple stages relating to Goods or Services and their sale and provision through Modern Technology; or violation of the declared specifications, timeframe, value, or logistics service costs specified in the Digital Contract, or in the declared terms and conditions.	Article (6) Clause (1).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 1,000 (One Thousand Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 20,000 (Twenty Thousand Dirhams) and not more than AED 100,000 (One Hundred Thousand Dirhams), and temporary closure of the establishment for a period of forty (40) days.

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3	Failure to provide a detailed invoice, whether in paper or non-paper form, for the purchase of Goods or Services through Modern Technology.	Article (5) Clause (8).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 30,000 (Thirty Thousand Dirhams), and temporary closure of the establishment for a period not exceeding ninety (90) days.
4	Imposing additional fees for logistics services related to Modern Technology-Based Trades contrary to those specified and declared by the Digital Trader in the Digital Contract or terms and conditions.	Article (14) Clause (3).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 2,000 (Two Thousand Dirhams).	A fine of not less than AED 2,000 (Two Thousand Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).
5	Imposing additional fees for digital payment contrary to those specified and declared by the Digital Trader in the Digital Contract or terms and conditions.	Article (15) Clause (3).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.

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6	Obstructing or hindering the right to return or request replacement of Goods or Services purchased through Modern Technology in any of the cases specified in the Decree by Law.	Article (7) Clause (1).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.
7	Failure to allocate a mechanism for handling complaints.	Article (6) Clauses (6), (7), and (8).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 2,000 (Two Thousand Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.

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8	Failure to provide insurance coverage in respect of any of the services or activities related to Modern Technology-Based Trade, or in respect of any of its parties or the Modern Technology through which it is provided, where such coverage is required pursuant to a Cabinet Resolution.	Article (11) Clause (3).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams).	A fine of not less than AED 20,000 (Twenty Thousand Dirhams) and not more than AED 30,000 (Thirty Thousand Dirhams), and temporary closure of the establishment for a period of forty (40) days.
9	Failure to provide the Ministry or the Competent Authority with any information or Data requested thereby.	Article (5) Clause (11).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 1,000 (One Thousand Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of thirty (30) days.

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10	Failure of the Digital Trader to cooperate with judicial officers; and refusal to provide any Data, information, or documents necessary for the performance of their duties and to facilitate their tasks upon request.	Article (17) Clause (2).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of thirty (30) days.
11	Violation of the provisions of the Decree by Law and its implementing resolutions, in cases not specified in the preceding clauses of this Resolution, in respect of acts falling within the competence of the Ministry.	—	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of thirty (30) days.