

Cabinet Resolution No. (200) of 2025
Regarding the Schedule of Administrative Violations and Penalties for Acts
Committed in Violation of the Provisions of Federal Decree by Law No. (14)
of 2023 Regarding the Modern Technology-Based Trade

The Cabinet:

- Having reviewed the Constitution;
- Federal Law No. (1) of 1972 Regarding the Competences of the Ministries and the Powers of the Ministers, as amended;
- Federal Law No. (14) of 2016 Regarding Administrative Violations and Penalties in the Federal Government;
- Federal Law No. (15) of 2020 Regarding Consumer Protection, as amended;
- Federal Decree by Law No. (32) of 2021 Regarding Commercial Companies, as amended;
- Federal Decree by Law No. (14) of 2023 Regarding the Modern Technology-Based Trade;
- Cabinet Resolution No. (66) of 2023 Regarding the Executive Regulations of Federal Law No. (15) of 2020 Regarding Consumer Protection; and
- Upon the proposal of the Minister of Finance and the approval of the Cabinet;

Hereby resolves as follows:

Article (1)

Definitions

The definitions set forth in Federal Decree by Law No. (14) of 2023 Regarding the Modern Technology-Based Trade shall apply to this Resolution. Otherwise, the following expression shall have the meaning assigned thereto, unless the context otherwise requires:

Decree by Law : Federal Decree by Law No. (14) of 2023 Regarding the Modern Technology-Based Trade.

Article (2)

Scope of Application

1. The provisions of this Resolution shall apply to any person who commits any of the acts that constitute a violation of the provisions of the Decree by Law.
2. Subject to clause (1) of this Article, the provisions of this Resolution shall not prejudice any penalties prescribed under any other legislation, where the acts committed in violation of the Decree by Law are regulated under such legislation, whether at the federal or local level.
3. The acts and penalties specified in the Annex of Administrative Penalties attached to the Cabinet Resolution Regarding the Executive Regulations of the Federal Law Regarding Consumer Protection shall be excluded from the provisions of this Resolution.

Article (3)

Administrative Penalties

1. Without prejudice to any more severe penalty or measure stipulated in the Decree by Law, the Ministry may impose one or more administrative penalties upon any person who commits any of the acts that constitute a violation of the provisions of the Decree by Law as set out in the Schedule annexed to this Resolution.
2. The Minister shall issue a Resolution determining the mechanism for investigation, the determination of administrative penalties, and the criteria applied for the determination thereof, in a manner that ensures proportionality between the penalty and the gravity of the violation.
3. By way of exception to the graduated penalties stipulated in the Schedule annexed to this Resolution, the Ministry may, in cases of serious violations, impose the more severe administrative penalty without adhering to the gradation referred to in the attached Schedule.
4. Continuation of the violation after the expiry of the warning period or after the lapse of the fine payment period shall constitute a new violation justifying the imposition of a new administrative penalty.

5. Where the Competent Authority undertakes the role of supervision and control over any acts committed in violation of the provisions of the Decree by Law, such Competent Authority shall determine and impose the appropriate administrative penalty. The proceeds of the fines shall accrue thereto where it decides to impose any financial fine as an administrative penalty.
6. Fines shall be paid within thirty (30) days from the date of notification of the administrative penalty decision. The administrative fines set out in the Schedule annexed to this Resolution shall be collected in accordance with the mechanism determined by the Ministry of Finance after coordination with the Minister.
7. For the purposes of collecting the administrative fine stipulated in the Schedule annexed to this Resolution, a fraction of a day shall be deemed a full day, and a fraction of a month shall be deemed a full month.
8. Subject to the preceding clauses of this Article, the Ministry shall notify the Competent Authority of any acts committed in violation of the provisions of the Decree by Law prior to exercising its supervisory and control competences. Where the Competent Authority elects to exercise such supervisory and control competence, the provisions referred to in clause (5) of this Article shall apply.

Article (4)

Grievance against Administrative Penalties

1. The Ministry shall notify the violator of the decision imposing the administrative penalty within fifteen (15) days from the date of its issuance, through the means approved thereby, provided that the notification shall include a statement of the violation committed and any other Data determined by the Ministry.
2. Any person having legal capacity and interest may submit a grievance to the Ministry against the decision imposing the administrative penalty within thirty (30) days from the date of notification of the contested decision. The grievance shall be reasoned and accompanied by all supporting documents. No grievance shall be admissible after the lapse of the aforementioned period.

3. The grievance shall be decided upon within thirty (30) days from the date of its submission. The lapse of this period without the issuance of a decision shall be deemed a rejection of the grievance.
4. The decision issued in respect of the grievance shall be final.

Article (5)

Amendment of Penalties

The Cabinet shall have the competence to introduce any amendments to the penalties set out in the Schedule annexed to this Resolution, whether by addition, deletion, or modification.

Article (6)

Repeals

Any provision that contradicts or conflicts with the provisions of this Resolution shall be repealed.

Article (7)

Publication and Entry into Force

This Resolution shall be published in the Official Gazette and shall enter into force on the day following the date of its publication.

Mohammed bin Rashid Al Maktoum

Prime Minister

Issued by us:

On: 6 Jumada Al-Akhirah 1447 A.H.

Corresponding to: 27 November 2025 A.D.

**Schedule Annexed to Cabinet Resolution No. (200) of 2025 Regarding the
Schedule of Administrative Violations and Penalties for Acts Committed in
Violation of the Provisions of Federal Decree by Law No. (14) of 2023
Regarding the Modern Technology-Based Trade**

No.	Statement of Violation	Legal Reference	First Commission of the Violation	Second Commission of the Violation	Third Commission of the Violation	Fourth Commission of the Violation
1	Failure to provide a secure technical environment to verify the validity of the Digital Identity; or failure to verify the digital capacity and identity of the contracting parties; or failure to verify the offer and acceptance required for the validity of the contract.	Article (5) Clause (3); Article (13) Clause (2) paragraphs (a) and (b).	A fine of not less than AED 2,000 (Two Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams).	A fine of not less than AED 20,000 (Twenty Thousand Dirhams) and not more than AED 40,000 (Forty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 40,000 (Forty Thousand Dirhams) and not more than AED 100,000 (One Hundred Thousand Dirhams), and permanent closure of the establishment.
2	Failure to specify the terms, conditions, or details of the multiple stages relating to Goods or Services and their sale and provision through Modern Technology; or violation of the declared specifications, timeframe, value, or logistics service costs specified in the Digital Contract, or in the declared terms and conditions.	Article (6) Clause (1).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 1,000 (One Thousand Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 20,000 (Twenty Thousand Dirhams) and not more than AED 100,000 (One Hundred Thousand Dirhams), and temporary closure of the establishment for a period of forty (40) days.

No.	Statement of Violation	Legal Reference	First Commission of the Violation	Second Commission of the Violation	Third Commission of the Violation	Fourth Commission of the Violation
3	Failure to provide a detailed invoice, whether in paper or non-paper form, for the purchase of Goods or Services through Modern Technology.	Article (5) Clause (8).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 30,000 (Thirty Thousand Dirhams), and temporary closure of the establishment for a period not exceeding ninety (90) days.
4	Imposing additional fees for logistics services related to Modern Technology-Based Trades contrary to those specified and declared by the Digital Trader in the Digital Contract or terms and conditions.	Article (14) Clause (3).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 2,000 (Two Thousand Dirhams).	A fine of not less than AED 2,000 (Two Thousand Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).
5	Imposing additional fees for digital payment contrary to those specified and declared by the Digital Trader in the Digital Contract or terms and conditions.	Article (15) Clause (3).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.

No.	Statement of Violation	Legal Reference	First Commission of the Violation	Second Commission of the Violation	Third Commission of the Violation	Fourth Commission of the Violation
6	Obstructing or hindering the right to return or request replacement of Goods or Services purchased through Modern Technology in any of the cases specified in the Decree by Law.	Article (7) Clause (1).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.
7	Failure to allocate a mechanism for handling complaints.	Article (6) Clauses (6), (7), and (8).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 2,000 (Two Thousand Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.

No.	Statement of Violation	Legal Reference	First Commission of the Violation	Second Commission of the Violation	Third Commission of the Violation	Fourth Commission of the Violation
8	Failure to provide insurance coverage in respect of any of the services or activities related to Modern Technology-Based Trade, or in respect of any of its parties or the Modern Technology through which it is provided, where such coverage is required pursuant to a Cabinet Resolution.	Article (11) Clause (3).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams).	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams).	A fine of not less than AED 20,000 (Twenty Thousand Dirhams) and not more than AED 30,000 (Thirty Thousand Dirhams), and temporary closure of the establishment for a period of forty (40) days.
9	Failure to provide the Ministry or the Competent Authority with any information or Data requested thereby.	Article (5) Clause (11).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 1,000 (One Thousand Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of thirty (30) days.

No.	Statement of Violation	Legal Reference	First Commission of the Violation	Second Commission of the Violation	Third Commission of the Violation	Fourth Commission of the Violation
10	Failure of the Digital Trader to cooperate with judicial officers; and refusal to provide any Data, information, or documents necessary for the performance of their duties and to facilitate their tasks upon request.	Article (17) Clause (2).	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of thirty (30) days.
11	Violation of the provisions of the Decree by Law and its implementing resolutions, in cases not specified in the preceding clauses of this Resolution, in respect of acts falling within the competence of the Ministry.	—	Written warning to the violator for a period not exceeding fifteen (15) days, calculated from the date of dispatch of the warning, to rectify the violation.	A fine of not less than AED 500 (Five Hundred Dirhams) and not more than AED 5,000 (Five Thousand Dirhams).	A fine of not less than AED 5,000 (Five Thousand Dirhams) and not more than AED 10,000 (Ten Thousand Dirhams), and temporary closure of the establishment for a period of twenty (20) days.	A fine of not less than AED 10,000 (Ten Thousand Dirhams) and not more than AED 20,000 (Twenty Thousand Dirhams), and temporary closure of the establishment for a period of thirty (30) days.