

**Table Attached to Cabinet Resolution No. (52) of 2024  
Concerning Administrative Fines due to the Violation of the  
Provisions of Decree-Law No. (46) of 2021 Concerning Electronic  
Transactions and Trust Services and Executive Regulations thereof**

No.	Violation Description	Administrative Fine Amount (AED)
1.	Commence any of the Trust Services or Accredited Trust Services without being obligated to take the specified procedures concerning Licence Renewal within (30) days from the Licence expiration date.	(300) Three hundred for each day of delay, with a maximum of (9,000) nine thousand.
2.	Provide Trust Services or Accredited Trust Services after the Licence expires.	(500) five hundred for each day of delay, with a maximum of (90) ninety days. The Authority may suspend the Licence after a period of (90) ninety days from the date of Licence expiration.
3.	The Licence Holder failure to provide TDRA with documents and data related to its business, services and clients.	(10,000) Ten thousand
4.	The Licence Holder obstructs the inspection or audit of the person appointed or authorised by the Authority.	(10,000) Ten thousand
5.	Failure to implement the obligations and requirements of the Decree-Law, Executive	(15,000) Fifteen thousand

	Regulations thereof, and the resolutions and circulars issued by the Authority and the relevant authorities.	
6.	The Licence Holder violates the resolution issued to suspend or stop from practising their activities and provide their services.	20,000 Twenty thousand
7.	Assign the Licence to another party without obtaining the Authority prior approval.	20,000 Twenty thousand
8.	Modify the Licence Holder data and ownership without obtaining the Authority approval.	20,000 Twenty thousand
9.	Publish data or information that contradicts the Authority records.	(20,000) Twenty thousand
10.	The Licence Holder fails to comply with the resolution to suspend or cancel the Licence and his conclusion of contracts, provision of services, or receipt of fees for Trust Service or Accredited Trust.	(50,000) Fifty thousand
11.	The Licence Holder fails to fulfil his obligations arising from contracts concluded prior to the suspension of their work or the cancellation of their Licence.	(20,000) Twenty thousand
12.	The Licence Holder fails to comply with the technical standards during the licensing period in accordance with the provisions of the Decree-Law, Executive Regulations thereof, and relevant resolutions and instructions.	(20,000) Twenty thousand
13.	The Licence Holder does not act in a fairly and honestly in all its activities, operations, presentation and marketing of their services.	(20,000) Twenty thousand

14.	The Licence Holder fails to comply with the controls and procedures concerning the appointment or reliance on those with specialised expertise in managing and operating services.	(50,000) Fifty thousand
15.	The Licence Holder fails to comply with the requirements, standards, controls and procedures related to the use of safe and reliable systems and technologies.	(50,000) Fifty thousand
16.	The Licence Holder fails to comply with the procedures related to suspending services and activating termination plans.	(50,000) Fifty thousand
17.	Failure to obtain a Licence to use the capacity of the authorized person to provide the authorised Trust Services specified in the Licence application.	(20,000) Twenty thousand
18	Failure of the Accredited Trust Service Provider to comply with the controls, procedures and standards related to the use of the accredited trust mark in accordance with the requirements and resolutions issued by the Authority.	(10,000) Ten thousand
19	Advertise services before obtaining a Licence, or advertise after the Licence expires.	(50,000) Fifty thousand
20	The Licence Holder fails to inform or notify the party relying on the Trust Services or the Accredited Trust Services of the levels of security and trust of the digital identity used.	(10,000) Ten thousand
21	The Licence Holder fails to provide appropriate mechanisms for receiving and handling complaints or suspending and cancelling the client account for the services provided.	(10,000) Ten thousand

22	The Licence Holder fails to assist and enable the transfer of clients to another Licence Holder in accordance with the controls and instructions issued by the Authority.	(10,000) Ten thousand
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