

Annex 1

Table Attached to Cabinet Resolution No. (32) of 2018 Regarding the Hajj and Umrah Law

No.	Violation Description	Administrative penalties and fines in AED.
1	Practicing Hajj or Umrah contracting work without a license from the Authority.	An administrative fine of 1,100,000 AED and the campaign shall be closed for six months.
2	The applicant fails to deliver the trade license to the Authority within forty-five (45) working days of the date of receipt of the letter addressed to the Department of Economic Development, or fails to pay the prescribed fees within forty-five (45) working days of the date of notification of approval. This applies unless the delay is due to a reason beyond the control of the applicant, as determined by the Licensing Committee.	License Cancellation.
3	Failure to renew the campaign license or any of its branches after 30 days from the expiration date.	An administrative fine of 5,000 AED for each month or part thereof, with a maximum limit of 60,000 Dirhams.
4	Passing of one year since the expiration date of the campaign license without being renewed.	License Cancellation.
5	Changing the campaign headquarters that was approved by the Service Contracts Audit Committee in the Holy Lands without notifying the Authority or the office within the time frame specified by the Authority.	An administrative fine of 50,000 AED, along with a final warning against repetition. In case of repetition, the campaign shall be closed for six months.
6	Failure to report the address in the Sacred Sites or	An administrative fine of 10,000

	any modifications thereto immediately upon the campaign arrival.	AED.
7	Failure of the campaign owner or an authorized representative thereof from the state citizens approved by the Licensing Committee to accompany the campaign during the Hajj or Umrah season.	An administrative fine of 50,000 AED.
8	Proof of participation by a campaign in the Hajj or Umrah season, or by its owner, agent, or any administrator associated with it, whose license has previously been cancelled or suspended, in another licensed campaign without obtaining the license from the Authority to participate.	An administrative fine of 50,000 AED.
9	Transferring pilgrims or Umrah performers to another campaign without prior written consent from them, the administration, or the office, whether inside or outside the State or from the campaign to which they are transferred will incur an administrative fine of 50,000 per campaign.	An administrative fine of 50,000 AED on each campaign.
10	Selling, renting, or disposing of the campaign license or its branch to others without obtaining the Authority approval.	An administrative fine of 50,000 AED, along with revoking the campaign license and its branches, or the violating branch license.
11	Exceeding the number of pilgrims assigned to the campaign without obtaining approval from the Authority or the office.	An administrative fine of 50,000 AED, along with a final warning against repetition. In case of a repeated violation, the campaign license shall be revoked.
12	Failure to provide the agreed-upon means of transportation in accordance with the contract and	An administrative fine of 10,000 AED, with the campaign and its

	this Resolution.	owner bearing the costs of transferring the pilgrims or Umrah performers to another campaign, along with the difference in transportation costs in the contract.
13	Failure to adhere to the agreed-upon conditions for nutrition in accordance with the contract and this Resolution.	An administrative fine of 10,000 AED, with the campaign and its owner being responsible for compensating the affected pilgrims or Umrah performers with an appropriate financial amount based on the value of the concluded contract.
14	The absence of the campaign owner, or an authorized representative thereof from among the state citizens, during the attendance of the Service Contracts Audit Committee related to housing in the Holy Lands without an acceptable excuse.	An administrative fine of 5,000 AED, along with a final warning against repetition.
15	Violating the conditions and instructions set for housing pilgrims in the Sacred Sites in accordance with the contract and this Resolution.	An administrative fine of 10,000 AED, with the campaign and its owner bearing the costs of housing for the pilgrim or the Umrah performer.
16	Failure of the campaign owner or the agent thereof in the Kingdom of Saudi Arabia to contact the Governmental Authorities or the Office.	An administrative fine of 10,000 AED.
17	Failure to inform the Authority about the campaign departure from the state territory by land and air or about the arrival time of the campaign to the Holy Land.	An administrative fine of 10,000 AED shall be imposed, along with a final warning against repetition.

18	Failure of the campaign to inform the administration about withdrawal thereof from the Hajj season within the specified period.	An administrative fine of 1,000 AED.
19	Entering incorrect data into the electronic system.	An administrative fine of 1,000 AED.
20	Changing the phone numbers and contact information for the campaign office or the personal numbers of the campaign owner without notifying the administration by an official letter of this change.	An administrative fine of 1,000 AED.
21	Failure to adhere to the public cleanliness in the Holy Lands.	An administrative fine of 5,000 AED.
22	Failure of the campaign to provide a temporary or permanent administrative employee at its headquarters.	An administrative fine of 5,000 AED.
23	Violating the instructions regarding the non-placement of identification signs for the campaign within the state.	An administrative fine of 10,000 AED.
24	Failure of providing an accompanying preacher during the Hajj season who has the authority approval.	An administrative fine of 10,000 AED.
25	Failure to provide an ambulance accompanying the bus transporting pilgrims or Umrah performers exceeding (50) individuals by land.	An administrative fine of 50,000 AED, along with a final warning against repetition.
26	The absence of a representative of the campaign in the Holy Lands during the arrival or departure of the first group and until the arrival or departure of all pilgrims or Umrah performers.	An administrative fine of 10,000 AED, along with a final warning against repetition.
27	The campaign, its owner, or its agent leaves the Kingdom of Saudi Arabia during the Hajj season	An administrative fine of 10,000 AED.

	without obtaining approval from the office.	
28	Selling or transferring the Hajj permit card issued by the competent Authorities in the Kingdom of Saudi Arabia by the campaign or the pilgrim.	An administrative fine of 10,000 AED shall be imposed on the individual disposing the permit, whether it is the campaign or the pilgrim, and the campaign shall be closed for a duration of six months.
29	The absence of a doctor, male or female, or nurse licensed by the Authority, or the absence of a treatment room in accordance with this Resolution.	An administrative fine of 10,000 AED.
30	Exploiting the campaign office to conduct another activity.	An administrative fine of 50,000 AED, the campaign being closed for six months, and a final warning against repetition were also issued.
31	Failure to provide the financial guarantee by the campaign owner within the specified time set by the administration unless due to reasons beyond his control.	An administrative fine of 5,000 AED.
32	Failure to receive or deliver the designated site for the campaign in the Sacred Sites on the specified date.	An administrative fine of 5,000 AED, along with a warning against repetition.
33	Failure to conclude contracts with pilgrims or Umrah performers or failure to provide the Authority with the contracts of the pilgrims within the time frame set therefor, or signing contracts on behalf of the pilgrims or Umrah performers.	An administrative fine of 1,000 AED on each contract.
34	Announcing the campaign by any means of media, advertising, or various social media platforms within the state, whether electronic, written, audio, or	An administrative fine of 5,000 AED for each advertisement.

	visual, or through posters, brochures, or others, without obtaining authorization from the Authority.	
35	The campaign ceased practicing Hajj contracting activities for two consecutive years unless due to reasons beyond the control of the campaign owner.	Revoking the license granted for practicing Hajj and Umrah contracting activities, and limiting the license to practicing Umrah contracting activities only.
36	Failure to adhere to any obligations or instructions issued by the Authority, the Office, or the Licensing Committee.	An administrative fine of 10,000 AED.
37	Poor campaign management, whether inside or outside the state.	An administrative fine of 10,000 AED, along with a final warning against repetition. In case of repetition, the Granted License to the administrator to work in the campaign shall be revoked.
38	Changing the campaign or branch headquarters without notifying the Authority.	An administrative fine of 10,000 AED.
39	Failure to provide the Authority with the administrative staff or employees names within the period specified by the Authority.	An administrative fine of 5,000 AED.
40	Allowing a preacher to speak or accompany the campaign during the Hajj season without the Authority approval.	An administrative fine of 10,000 AED, along with a final warning against repetition. In case of repetition, the Campaign License shall be revoked.
41	Delaying the financial guarantee provision beyond the deadline set by the Licensing Committee unless due to reasons beyond the control of the campaign owner.	An administrative fine of 1,000 AED for each working day with a maximum limit of 30,000 AED, along with a final warning against

		repetition.
42	Contracting with companies and external entities approved by the relevant authorities in the Kingdom of Saudi Arabia without obtaining prior approval from the administration or office during the Hajj season.	An administrative fine of 10,000 AED, along with a final warning against repetition. In case of repetition, the Campaign License shall be revoked.
43	Practicing Hajj or Umrah contracting activities by the suspended campaigns.	An administrative fine of 100,000 AED.
44	Opening a website on the internet, a social media account, or a smart application by the campaign without permission from the administration.	An administrative fine of 5,000 AED.
45	Transferring pilgrims or Umrah performers to another state campaign.	Revoking the license granted for practicing Hajj and Umrah contracting activities, and limiting the license to practicing Umrah contracting activities only. In case of repetition, the campaign license shall be revoked.
46	Violating the instructions issued by the Authority by the campaign administrator.	An administrative fine of 10,000 AED, along with a final warning against repetition. In case of repetition, the Granted License to the administrator to work in the campaign shall be revoked.
47	Using or recruiting labor or employees not affiliated with the companies approved in the electronic system.	Revoking the license granted for practicing Hajj and Umrah contracting activities, and limiting the license to practicing Umrah contracting activities only, for three

		years. In case of repetition, the campaign license shall be revoked.
48	Violating the obligations set forth in this Resolution by the campaign.	Cancelling or suspending the campaign contracting, or revoking the license granted for practicing Hajj and Umrah contracting activities, and limiting the license to practicing Umrah contracting activities only.
49	Exploiting the services and facilities allocated for UAE pilgrims' affairs in the Holy Lands or during the rituals' performance without obtaining a permit from the Authority	Administrative Fine of 50,000